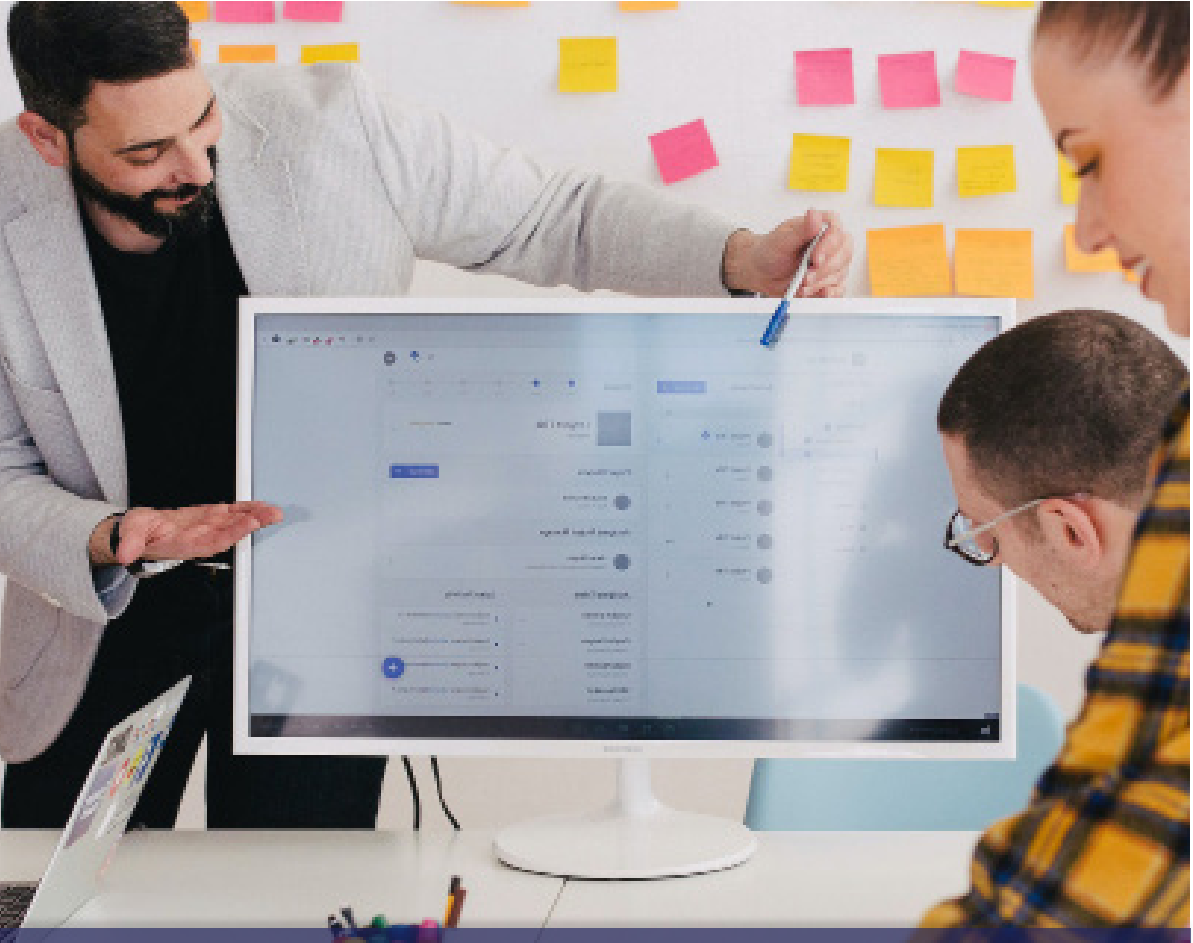# INTEGRATED COMPLIANCE REPORTING

Gain the information, control, and effectiveness to guide your compliance program to success.

You can't fix it if you don't know about it. So make sure your transparency and reporting initiatives are getting the care they deserve with CL solutions.

WHY CHOOSE US?

Built by compliance professionals, we understand your needs

- All calls answered LIVE (no call queues used) 24/7/365
- Immediate notification 24 hours a day for severity situations
- Custom call greeting and directives ensure calls are handled YOUR way
- Online case management for reporting and analysis (MyCM)
- Each high quality, actionable report is quality reviewed
- Web reporting forms for flexible case intake across devices
- Built on service, we work hard to earn your business every day
- We serve as a true extension of your unique ethics & compliance program
- <1% Gross abandonment rate (compared to the 12-20% industry average)
- International access via direct toll-free or international toll-free (compliance included)

SERVICE OVERVIEW

Confidential, professional, and actionable reporting channel that encourage employees to voice compliance, ethics, and regulatory concerns without fear of retribution is an integral component of an effective compliance program. Ethico adapts the reporting process to get the right information. With Ethico you can take action while promoting transparency and assuring callers of a comprehensive and secure (or anonymous) reporting process. With the best service in the industry, we act as an integral component of our clients' compliance programs and provide an avenue for employees and other stakeholders to report the concerns and violations you want to know about.

HELPLINE
24 / 7 anonymous, secure, and caring reporting with the detail you need

WEB REPORTING
Accept reports for any incident with custom guided prompts from any device

CASE MANAGEMENT
A highly configurable platform makes it easy to manage complex investigations and coordinate across teams

ETHICO

QUALITY COMPLIANCE SOLUTIONS FOR 20 YEARS

Ethico provides risk-conscious leaders with transparency into issues that might threaten safety, culture, and reputation.

Your 24-hour toll-free hotline, tailored web intake form, mobile reporting app, and integrated case management software pinpoint concerning activities and provide you with comprehensive reports so you can take action.

RISK TEAM

Calls are received 24/7/365 by risk-conscious elicitation experts, skilled in the art of interviewing and documenting ethics and compliance information. Each new rep must complete 120 hours of in-house training before ever being allowed to field live calls for our clients. They are taught a comprehensive, adaptive interview techniques based on professionalism and empathy for every caller. Actionable reports that provide the information you need to begin your investigations allowing you to address risk and close cases faster. Quality analysts review all reports before submission to clients and are available 24/7 to help RS's with severity determinations. Finally, all call center supervisors are required to pursue certification as a compliance and ethics professional (CEP).

CASE MANAGEMENT SOFTWARE (MyCM)
PRODUCT FEATURES

• Manage all risk, compliance, and employee relation issues within one flexible, configurable solution. The MyCM Web Platform provides easy access to issues reported across reporting channels. Customized account details and user fields allow automated follow up and standardized reporting across your team.

• Clarity through Convergence. MyCM gives managers easily accessible analytics to improve their understanding of compliance issues and exposure facing the business at both operational and strategic levels. Make better, faster business and ethics decisions through superior reporting and analysis.

• Improved efficiency through simple-to-use web interfaces and cross-channel notification. The solution streamlines the identification, assessment, review and treatment processes–including configurable automated case routing and prioritization.

• Integrate seamlessly with virtually all legacy and current HR management systems on the market. If you have a system in place, we lead the market in GRC data integration for cohesive risk mitigation.