COMPLIANCELINE

CASE STUDY





Weak Sanction Screening Solution Replaced by ComplianceLine

BACKGROUND

Davis Health System started in 1906 as a single small hospital and is now a health system serving 5 counties in West Virginia. Comprising two hospitals and several clinic locations, Davis Health System provides expert staff and cutting-edge technologies to the community it serves.

CHALLENGE

Davis Health System has had an active compliance program for the past 20 years. Apryl Strother, current Corporate Compliance and Privacy Officer, was looking to replace the vendor they utilized to complete the government required sanction screenings. This competitor's product required users to access the government website outside of their system to confirm search results.

We were having to double check our previous vendor's work on government websites. It was great to find a higher level of service for the same price I was paying for a lower, sub-standard service level."

Apryl Strother, Corporate Compliance Privacy Officer

SOLUTION

ComplianceLine's SanctionCheck platform offered Davis a reliable product with searches and results available all within the same platform. The SanctionCheck platform also uses a unique identifier for each record searched and has the ability to remember previous search results so Davis Health System was not completing the same rules outs each month saving additional time and resources. ComplianceLine was also able to offer a higher level of service in which their account management team perform a portion of the rule out process for comparable pricing to the baseline service offered by this competitor.

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ComplianceLine's SanctionCheck allows you to do the following:

SanctionCheck helps make sense of the ever-evolving exclusion review process with custom solutions to meet unique compliance needs. SanctionCheck is a comprehensive, auditable, streamlined solution to searching your employees and vendors against exclusions and agency sanctions such as OIG, SAM, and state Medicaid. Options range from web access, where a companies' team handles and manages the process, to full end-to-end handling of the entire sanctions review operation.

THE RESULTS

The transition from the sales process to onboarding was seamless and the ComplinaceLine Account Management team reached out immediately to kick off implementation. Davis Health System was up and running within 48 hours of returning the necessary setup documentation and is pleased with the SanctionCheck platform and the level of service received when interacting with ComplianceLine employees.

ABOUT US

ComplianceLine is on a mission to make the world a better workplace by giving leaders who care actionable insight, tools, and services to mitigate risks, engage employees, and build strong cultures.

We believe people matter most of all, and the workplace must be a place where employees thrive, are protected, and make a difference in the community regardless of their background. As conscious members of our local and the global community, we improve the social, economic and environmental wellbeing of people through service to all our stakeholders by improving the justice of workplace environments and reducing pollution to the environment.

We proudly foster a socially aware culture inclusive of all perspectives where each member cares about what is going on in the world to impact coworkers, clients, and the worldwide community, through servanthood in four dimensions. By attracting and building up people who genuinely care about each other, we incorporate each unique employees' ideas and contributions to do our best for our clients and every stakeholder. We foster empowered communication, candid feedback, and our professional strengths to build socially responsible partnerships to improve the lives, environment, and communities of all we serve. ComplianceLine believes that when caring change makers work together toward a noble goal, we can transform the future of the entire planet into a more just, compassionate, and transparent place for every person.