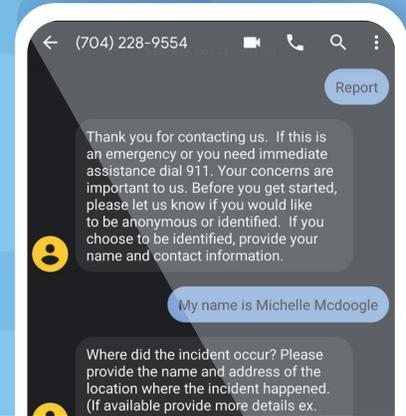


Text Reporting

Complianceline's text service is a convenient additional reporting channel that enhances your Compliance program



Text message reporting allows the flexibility to file a report anytime, anywhere, without the need for mobile data. A text report can be filed in less than 5 minutes by responding to the automated messages, and is available in the MyCM case management system within 24 hours. Text message reporting gives a person the flexibility to file a report without setting aside time to make a phone call or login into the web-service. The steps involved are outlined below:



01

Complianceline enables text reporting on your hotline number or any other number you choose.



02

Someone witnesses an incident and they decide to report it via text



03

The reporter texts "report" to the text enabled number



04

System generates series of automated response questions.



05

The person responds to the questions and provides details of the incident



06

Your Company will receive notification of the text report in MyCM. The person who reported the incident can then follow-up on the incident with the follow-up code they were given.*

As with all of the reporting channels, texting offers the ability for the reporter to remain anonymous if they desire.

**Text message reporting must be combined with the MCR web reporting service. All Text report follow-ups must be done through the MCR web form.*