Sanction Check Service Levels Reference Guide

Web

Your team uploads a list and our system will review all names and will "RULE OUT" those that can be cleared (based on the data you are providing). Any that cannot be ruled out upfront will be marked as "PENDING REVIEW" and someone from your team would need to review those and try to decide to "Rule them Out."

Tier 1

- Information provided by the client used to rule out any potential matches.
- Account Manager compares name parts and DOBs, and verifies social security number and/or NPI numbers.
- Names that can't be ruled out are flagged. Ruling out the remaining flagged name(s) is the client's responsibility.

Full Service

- Account Manager sends attestation letters to flagged individuals who cannot be ruled out with a deadline.
- Names will be ruled out when the signed attestation is received.
- Client receives a copy of the signed attestation. Client determines how to proceed with names for unreturned attestations.